



General Inclusions & Info to Know

John Steel Rail Tours' tour inclusions are some of the most comprehensive in the industry. Whether you select an Independent Holiday, Guided Group or Custom Tour, the itinerary will clearly define what is covered in the tour price. At John Steel, we want your holiday to be as carefree as possible!

General Inclusions for Independent Holidays

Our Independent Holidays include:

- Transportation and transfers, as described.
- VIA Rail and Amtrak sleeping car accommodations, as described.
- Accommodation(s) in hotels.
- Select meals, as described.
- Select sightseeing, activities and admission to attractions, as described.
- Please note: not included are any items not listed, such as but not limited to GST, select meals (other than noted), baggage handling, gratuities, insurance, personal expenses, pre and post-tour add-ons.

Info to Know

- Prices are per person, double occupancy in hotel(s). Single occupancy supplements apply.
- All prices are subject to Canada's Goods & Services Tax (GST), currently 5%. Non-Canadian residents may be eligible for a partial rebate of GST from Canada Customs and Revenue Agency. Other surcharges and taxes, such as airport fees may apply.
- Deposits: Unless otherwise stated, \$250 CAD per person deposit is due at time of reservation. Full balance due no later than 60 days before Day 1 of itinerary. We welcome MasterCard, VISA, American Express, plus bank drafts. Please note that all payments are non-refundable.
- Cancellation insurance is the responsibility of the guest. JSRT recommends and offers this service, or you may contact your own insurance provider. Our Tour Coordinators will be happy to answer any questions you may have. If you need to cancel your tour, you must notify John Steel and your insurance company without delay. Please see your actual insurance certificate for details.

General Inclusions for Guided Group Tours

Our Guided Group tours include:

- John Steel Rail Tours personalized group service.
- Fully guided travel with your John Steel Rail Tours guide.
- Door-to-door transfer service in Greater Vancouver, BC, or round-trip connection from Victoria, BC or Seattle, WA.
- Transportation and transfers (as described).
- Accommodation(s) in hotels.
- VIA Rail and Amtrak sleeping car accommodations (as described).
- Select meals (as described).
- Sightseeing, activities, and admission to select attractions (as described).
- Luggage handling and baggage tag: one medium-sized suitcase per person.
- Gratuities for included services.
- Please note: not included are any items not listed, such as but not limited to GST, select meals (other than noted), personal expenses, pre- and post-tour add-ons.

- Itinerary and Vouchers: For Independent Holidays, this information will be couriered approximately three weeks prior to departure. For Guided Group Tours, your tour escort will provide an informational travel package upon departure.
- You may book a tour yourself, with one of our Tour Consultants or have your professional travel agent do it for you. (Note to travel agents: our tours are commissionable.)
- Please read Frequently Asked Questions for more information.